

## RECOMMENDED PRODUCTS

### CLEANERS

**Seventh Generation All-Purpose Cleaner**

### SEALERS

IceStone, LLC recommends **StoneTech BulletProof**, a high performance water-based sealer. If your IceStone was sealed with a solvent-based product, apply **Protex by Tenax** when resealing. If it was sealed with **Meta Crème Next Generation Impregnating Sealer**, always reseal with that product. Meta Crème must be applied by a Dry Treat Authorized Applicator.

### WAXES

After sealing, apply **CHENG Concrete Countertop Wax** on the surface to help protect against etching.

Use **CHENG Concrete Countertop Polish** once a week to maximize the durability of the sealer and wax.

## CARING FOR YOUR ICESTONE SURFACE

- Immediately wipe up spills with a damp cloth and water, especially acidic liquids like coffee, wine, fruit juices, and vinegar.
- Use CHENG Concrete Countertop Polish on your surface once a week to maximize the durability of the sealer and wax.
- Use cleaning products that are free of chlorine bleach, ammonia, acids or citrus scents. Avoid harsh cleaning products such as Windex, Brillo, Ajax, Spic n' Span and Clorox Greenworks. Instead, use the cleaning product recommended in these guidelines.
- Place a tray under coffee machines and soap dispensers to prevent any drips from staining and etching the surface.
- As with all surfaces, use trivets and cutting boards to help protect the sealer and the surface.

## CONTACT US

Thank you for selecting IceStone surfaces. We are continuously researching new products that make it easier for you to care for your surface. Please visit our website or call us for the latest information about care and maintenance.

### IceStone, LLC

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Please check our website for care and maintenance updates.



# CARE & MAINTENANCE GUIDELINES

*IceStone*  
MADE IN THE USA

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## WELCOME

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We invite you to *design a better way* with IceStone® surfaces. Our award-winning products are designed with the health of our employees, our customers, and the planet in mind. By purchasing IceStone durable surfaces, our customers have diverted over 10 million pounds of glass from landfills since 2003.

IceStone surfaces are made from three core ingredients: 100% recycled glass, portland cement, and non-toxic pigment. This simple recipe makes IceStone a beautiful, unique, and sustainable alternative to quarried stone and petrochemical-based engineered surfaces. Whether using the surfaces for countertops, tables, or reception areas, IceStone is ready to help you realize your vision and your values.



## ABOUT YOUR ICESTONE SURFACE

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IceStone is manufactured without any petrochemicals or resins, making it a healthy choice for the home or office. The material is very dense, but still porous, so IceStone surfaces have to be sealed to help prevent staining and waxed to help prevent etching.

**Staining** is caused by liquids that have penetrated and discolored the surface. Stains may be removed following the procedures in these guidelines.

**Etching** is caused by acidic liquids that have eroded, dulled and discolored the surface. If etching occurs, IceStone Customer Service can provide detailed repair instructions to your fabricator.

Like all surfaces, IceStone will show signs of everyday wear and tear over time. With common sense care, and regular sealing and waxing, you can maintain the beauty, durability, and quality of your IceStone surface for years to come.

## SEALING & WAXING GUIDELINES

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IceStone, LLC requires that the fabricator seal and wax the surface before or at the time of installation.

A typical installation requires resealing and rewaxing every 6-12 months.

To determine if it's time to reseal your IceStone, simply sprinkle water on various areas of the surface. If the water beads up, the sealer is intact. If IceStone soaks up the water, it's time to reseal. IceStone should be resealed and rewaxed after removing a stain or etch mark.

### To seal and wax IceStone surfaces

- 1 Pour acetone directly on the surface and wipe it clean and dry with a white cotton cloth. The acetone removes any residual sealer, wax, or dirt.
- 2 Apply our recommended sealer by following the manufacturer's instructions.
- 3 Apply **CHENG Concrete Countertop Wax** by following the manufacturer's instructions.
- 4 Rewax and reseal surfaces as needed, according to guidelines above.

Use **CHENG Concrete Countertop Polish** once a week to maximize the durability of the sealer and wax. Contact Customer Service for a care and maintenance schedule if your installation is in a high-traffic commercial area.

## REMOVING STAINS

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**Oxy-Klenza can be mixed into a paste with water and applied as a stain removing poultice. Always test the poultice on an inconspicuous area to ensure there will be no discoloration resulting from the procedure:**

- 1 Remove any residual sealer and wax with acetone.
- 2 Mix **Oxy-Klenza** and water into a thick paste and apply to the stain. Cover with a damp paper towel and cover towel with plastic wrap. Let sit for 24 hours, then remove and rinse with clean water; air dry.
- 3 Repeat steps 2 and 3 if the stain persists. Seal and wax according to these guidelines.

Contact [customerservice@icestoneusa.com](mailto:customerservice@icestoneusa.com) if you require additional technical assistance.